

PARAGON PULSE

Success Story: March 2024

Paragon Saves the Day!

PROBLEM

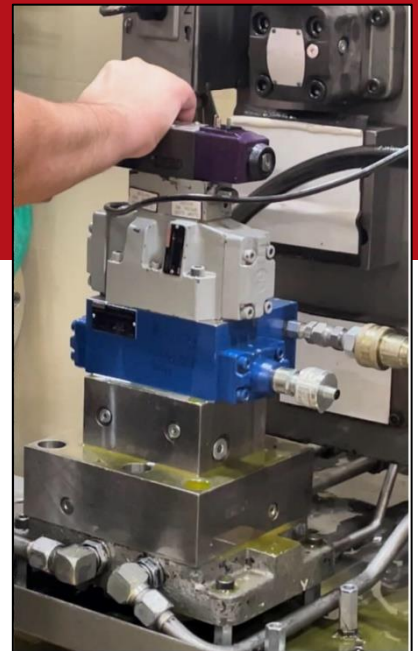
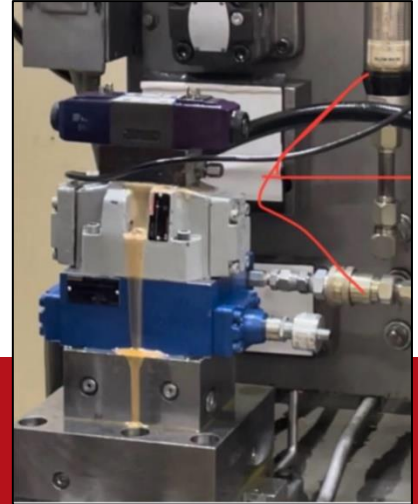
A Tier 1 automotive manufacturer had a Moog Proportional Valve fail on the clamp circuit of a plastic injection molding machine. The plants critical spare was installed and diagnosed defective off the shelf. The quickest delivery for a new replacement was five days out. With downtime being unacceptable, the maintenance team began looking at other options.

THE SOLUTION

Paragon offered emergency repair and returned a working valve within 24 hours. Once installed, an additional leak was observed. In the hopes of identifying root cause and preventing additional downtime, Paragon returned to the plant the same day to assist. The account manager brought the entire 3-piece valve stack assembly back to Paragon for test. Paragon technicians were able to isolate the root cause of failure and return the assembly, same day, for a new service life.

SUCCESS MADE EASIER:

We were able to repair and return the entire valve stack assembly within 24 hours. This prevented the customer from missing their production schedule. By having an account manager on site to assist we saved the customer over \$10,000 dollars on purchasing a new valve and avoided further downtime due to additional issues with the valve bank. For more information on how we can assist with your next valve repair, please reach out to your local account manager today!



Contact Us for more information

 CONTACT US